

NT**K+D AG**

Plastics & sealing technology
3D printing



Privacy policy



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1. Introduction

Thank you for choosing NT K+D AG!

NT K+D AG would like to offer you the best possible service at all times and in all respects, including with regard to your personal information. Your privacy and the security of your personal information are extremely important to us. So we would like to explain to you in a transparent manner how and why we may collect, save, pass on and use your personal data. We also want to explain to you how you can control and select when and how you want to share your personal data.

That is our goal, and this Privacy Policy ("Policy") will explain what we mean by that in more detail below.

2. About this Privacy Policy

This policy explains the fundamental details of your relationship with NT K+D AG with regard to your personal data. The policy applies to all NT K+D AG services and all associated services (referred to here as "NT K+D AG Services"). The conditions for your use of NT K+D AG Services are defined in our General Terms and Conditions (GTC).

From time to time we may develop new or additional services. If the introduction of these new or additional services results in a material change to the way in which we collect or process your personal data, we will provide you with further information or additional conditions or policies. Unless otherwise stated when these new or additional services are introduced, they are subject to this policy.

The aim of this policy is:

- to make sure you understand what personal information we may collect about you, the reasons why we may collect and use it, and with whom we may share it;
- to explain how we may use the personal information you provide to us to serve you well;
and
- to explain what rights and choices you have with regard to the personal data we may collect and process about you, and how we will protect your privacy.

We hope this helps you understand our obligations to you regarding your privacy. For information on how to contact us if you ever have any questions or concerns, please see Section 13, 'How to contact us', below. Alternatively, if you do not agree with the content of this policy, please remember that it is your decision to what extent you wish work with NT K+D AG.

3. Your rights and settings: We let you select and control

The General Data Protection Regulation ("GDPR") gives individuals certain rights with regard to their personal data. Accordingly, we offer transparency and control options to make it easier for users to exercise these rights.

As far as available and as far as not restricted by applicable law, the individual is granted the following rights:

- The right to information – the right to be informed about the personal data we process about you and to request information about it.
- The right to rectification – the right to have your personal information corrected or updated if it is inaccurate or incomplete.
- The right to erasure – the right to have your personal data deleted.
- The right to restriction of processing – the right to have the processing of all or some of your personal data temporarily or permanently stopped.
- The right to object – the right to object to the processing of your personal data at any time for reasons arising from your particular situation, and the right to object to the processing of your personal data for direct marketing purposes.
- The right to data portability – the right to request a copy of your personal data in electronic form and the right to transfer that personal data for use in the services of another party.
- The right not to be subject to automated decision-making – the right not to be subject to a decision based solely on automated decision-making, including profiling, if the decision has a legal effect on you or similarly significantly affects you.

In order to enable you to find out more about these rights, to exercise these rights without any problems and to save your settings with regard to the way in which NT K+D AG may use your personal data, the following means may be available where appropriate:

- Privacy settings – may allow you to make decisions about the processing of certain personal data and to download basic account and usage information.
- Notification settings – may allow you to choose which marketing communications you will receive from NT K+D AG. Such settings may be changed to opt for or against receiving different types of e-mails and push notifications. Please note that email marketing messages from NT K+D AG contain an opt-out mechanism (e.g. an Unsubscribe link). By clicking the appropriate link in an email, you will be excluded from further messages of the appropriate category. You can use the notification settings to make decisions about all categories of email and push marketing communication.
- Cookie Policy – contains more information on how we may use cookies, including how we may use them for interest-based advertising. Information is also available on how to manage your cookie settings and how to disable certain types of tracking.
- Customer Support – as provided via our email and postal address, see Section 13 below.
- If you have any questions about data protection, your rights or the exercise of these rights, please contact our data protection officer using the 'Contact' form on our website. If you have any concerns about the processing of your personal data, we hope that you will work with us to resolve them. However, you can also contact your local data protection authority and have the right to lodge a complaint.

4. Personal data that we may collect from you

In the following tables we present the categories of personal data about you that we may collect and use, and the way in which we may collect them.

The following table describes the personal data that may be collected when you register for any NT K+D AG Services:

| Personal data categories | Category description |
|--------------------------|---|
| User data | <p>These are the personal data that you provide or that may be collected by us when you register for and use any NT K+D AG Services. Depending on the circumstances, this may include your username, email address, telephone number, date of birth, gender, address and country.</p> <p>Some of the personal information we may ask you for is necessary to create your account. You may also have the option to provide us with additional personal data in order to personalise your account further.</p> <p>The type and scope of the personal data collected by us depend on the type of NT K+D AG Services you register for, and whether you use third-party services to use NT K+D AG Services.</p> |
| Usage data | <p>The types of personal data that may be collected about you, where appropriate, when you use NT K+D AG Services include:</p> <ul style="list-style-type: none"> • Information about the type of your NT K+D AG Services account. • Information about your interactions with NT K+D AG Services, such as your search queries (including the date and time of your queries), your browser history and your interactions with NT K+D AG Services. This may also contain details about your use of third-party applications in connection with NT K+D AG Services. • Conclusions about your interests and preferences based on your use of NT K+D AG Services. • User-generated content (in the context of the General Terms and Conditions) that you may post on any NT K+D AG service or application. • Certain technical data, such as: <ul style="list-style-type: none"> - URL information. - Online identifiers including cookie data and IP addresses. - Information about the device types you use, such as unique device IDs, network connection type (e.g. Wifi, 3G, LTE, Bluetooth), provider, network and device performance, browser type, language, information to enable the management of digital rights, operating system and version of any NT K+D AG application that may be in use; - Your inexact location, which can be derived or inferred from certain technical data (e.g. your IP address, the language setting of your device in order to meet geographical requirements in our license agreements and to provide you with personalised content and advertising. |

The following table describes personal data that you may decide to provide to us so that we can offer you additional features / functionalities:

| Personal data categories | Category description |
|--|---|
| Voice data | If voice features are available in your market, we will, with your permission, collect your voice data to provide you with additional features and functionality. data to provide you with additional features and functionality, such as interacting with the NT K+D interaction with the NT K+D AG service using your voice. You can find further information in our voice control policy. |
| Payment and purchase details | We may collect certain personal data when you log in, make inquiries or make purchases through NT K+D AG Services. The exact personal data collected may differ, but generally contains information such as: <ul style="list-style-type: none"> - Name. - Date of birth. - Credit or debit card type, expiration date and certain digits of your card number. - Postal code. - Mobile phone number. - Details of your purchase and payment history. |
| Data provided in relation to surveys, competitions, etc. | If applicable at any time, data may also be collected in the context of any filling out of forms, responding to surveys or taking part in competitions, etc. |

The following table describes personal information that we may collect via third-party sources. These third-party sources may vary over time and may include the following:

| Third-party categories | Category description |
|--|--|
| Authentication Partner | If you register or log in to our Services using third party credentials (e.g. Facebook), we will login, we will import your information from these third parties to create your account with us. |
| Technical service partners | We may work with technical service partners who may provide us with certain data, such as the assignment of IP addresses to inexact location data (e.g. city), so that we can provide NT K+D AG Services and various content and functions. |
| Payment partners | Depending on how you pay for any product or service, we may receive information from our payment partners so that we can send you invoices, process your payment and provide you with what you have purchased. |
| Advertisers and other Advertising partners | We may receive certain information about you, such as cookie ID, mobile device ID or email address. email address, as well as inferences about your interests and preferences from certain advertisers and advertising partners. advertisers and advertising partners, enabling us to deliver more relevant advertising and measure its effectiveness. |

5. What we may use your personal data for

When you use or interact with NT K+D AG Services, we may use various technologies to process the personal data collected about you for various reasons. The following table outlines reasons for possible processing of your personal data, the underlying legal bases on which we would rely in doing this, and the categories of personal data (outlined in Section 4, 'Personal data that we collect from you') that may be used for these purposes:

| Description of why NT K+D AG processes your personal data ('processing purpose') | Legal basis for this processing purpose | Categories of personal data that NT K+D AG uses for this processing purpose |
|--|--|--|
| For the provision and personalisation of NT K+D AG Services | Fulfilment of a contract Legitimate interest Consent | User data Usage data Payment and purchase details Data to verify the user account Voice data |
| To understand, diagnose, deal with and resolve problems with NT K+D AG Services | Fulfilment of a contract Legitimate interest | User data Usage data |
| For the evaluation and development of new functions and technologies and the improvement of NT K+D AG Services | Legitimate interest Consent | User data Usage data Voice data |
| For marketing-purposes | Legitimate interest Consent | User data Usage data Voice data |
| To meet legal obligations and law enforcement requests | Compliance with a legal obligation Legitimate interest | User data Usage data Payment and purchase details Competition, survey and prize game data |
| To fulfil contractual obligations with third parties, e.g. license agreements, and to take appropriate measures with regard to reports of infringement of intellectual property and inappropriate content. | Legitimate interest | User data Usage data Payment and purchase details |

| Description of why NT K+D AG processes your personal data ('processing purpose') | Legal basis for this processing purpose | Categories of personal data that NT K+D AG uses for this processing purpose |
|--|--|--|
| To establish, exercise or defend legal claims. | Legitimate interest | User data Usage data Payment and purchase details Competition, survey and prize game data |
| To carry out business planning, reporting and forecasting | Legitimate interest | User data Usage data Payment and purchase details |
| To process your payments. | Performance of a contract Compliance with a legal obligation | User data Payment and purchase details |
| To detect fraud, including fraudulent payments and fraudulent use of NT K+D AG Services. | Performance of a contract Compliance with a legal obligation Legitimate interest | User data Usage data Payment and purchase details Data to verify the user account |
| To conduct research, contests, surveys and prize games. | Performance of a contract Legitimate interest Consent | User data Usage data Competition, survey and prize game data |

If you require further information about the balancing of interests that NT K+D AG has made to justify its recourse to the legal basis of legitimate interest in accordance with GDPR requirements, please refer to Section 13 'How to contact us' for our contact details.

6. Passing on your personal data

This section includes a list of the categories of recipients of personal data that may be collected or generated through your use of NT K+D AG Services.

- **Making of information available to the public**
We do not make any of your personal data publicly available without your consent.

Information we may share:

- **Payment processors**
We will pass on your personal data to our payment processors insofar as this is necessary to process your payments and to combat fraud.
- **NT K+D AG partners**
Depending on how you register for NT K+D AG Services (e.g. via a third-party provider or a mobile phone provider), we may pass on your NT K+D AG username or other user data if this is necessary to activate your account.
- **Scientific research**
We may pass on your personal data for activities such as statistical analysis and academic studies, but only in pseudonymised form.
- **Other NT K+D AG group companies**
We may pass on your personal data to other companies, if any at that time, in the NT K+D AG Group in order to carry out our daily business and to enable us to maintain and provide NT K+D AG services for you.
- **Law enforcement and data protection authorities**
We will pass on personal data if we believe in good faith that this is necessary for us to comply with a legal obligation under applicable law or to respond in the context of a judicial process, such as a search warrant, a court order or a subpoena. We will also pass on personal data if we assume in good faith that this is necessary for our own legitimate interests or those of third parties with regard to national security, law enforcement, legal disputes, criminal investigations, the protection of the safety of a person or the prevention of death or possible bodily harm, insofar as we are of the opinion that your interests or your fundamental rights and freedoms, which demand the protection of your personal data, do not outweigh these considerations.
- **Purchasers of our company**
We may pass on personal data in the context of selling our company to a buyer or prospective buyer or of negotiating a sale. In this situation, NT K+D AG will continue to ensure the confidentiality of your personal data and notify you before your personal data is transferred to the buyer or is subject to another privacy policy.

7. Storage and deletion of data

We only keep your personal data for as long as is necessary for the provision of NT K+D AG Services and for legitimate and important business purposes, such as maintaining the performance of NT K+D AG Services, making data-driven business decisions relating to new functions and offers, compliance with our legal obligations and the settlement of disputes. We keep some of your personal data for as long as you are a user of NT K+D AG Services. For example, we keep your account information.

If you request, we will delete or anonymise your personal data so that you can no longer be identified, unless we are legally entitled or obliged to keep certain personal data, e.g. in the following situations:

Information we can pass on:

- If there is an unresolved issue with your account, such as an outstanding balance in your account or an unresolved claim or dispute, we will keep the necessary personal information until the issue is resolved.
- Insofar as we need personal data for our legal, tax, auditing and accounting obligations, we will keep the necessary personal data for the period prescribed by law.
- As far as it is necessary for our legitimate business interests, e.g. to avoid fraud or to protect the security of our customers.

8. Transmission to other countries

NT K+D AG may pass on your personal data to other companies of the NT K+D AG Group worldwide, if any at the time, in order to carry out the activities outlined in this policy. NT K+D AG may also subcontract the processing of your personal data to third parties in countries other than your country or pass on your personal data to such third parties. Your personal data may therefore be subject to data protection laws that differ from those in your country.

Personal data that is collected within the European Union or Switzerland may, for example, be transmitted to and processed by third parties who are based in a country outside the European Union or Switzerland. In such cases, NT K+D AG ensures that your personal data is transmitted in accordance with the applicable data protection laws and, in particular, that appropriate contractual, technical and organisational measures, such as the standard contractual clauses approved by the EU Commission, are in place.

For more details on the security measures we use to protect your personal data, please refer to Section 10 of this policy, 'Protection of your personal data'.

9. Links

We may display third-party advertisements and other content that links to third-party websites. We can neither control nor be held responsible for the data protection practices or website contents of third parties. If you click on an advertisement or a link of a third party, please note that you are leaving NT K+D AG Services and that any personal data you provide is not covered by this policy. Please read the privacy policies of the third parties to find out how they collect and process your personal data.

10. Protection of your personal data

We are committed to protecting the personal data of our customers. We take appropriate technical and organisational measures to ensure the security of your personal data; please note, however, that no system is ever completely secure. We have implemented various policies, to prevent unauthorised access and unnecessary storage of personal data in our systems.

Customer accounts, if any, are typically protected by password, so the use of secure passwords that only apply to the specific account is recommended, passwords should never be disclosed to third parties, access to your computer and browser should be restricted, and accounts should be logged out of after being accessed.

11. Children

NT K+D AG Services are not aimed at children, and not offered to children whose age makes the processing of their personal data illegal or for whom, according to GDPR requirements or other local laws, parental consent is required to process their personal data.

We do not knowingly collect personal information from children under the age of 13 or under any applicable age limit. If you are under any applicable age limit, please do not use NT K+D AG Services and do not provide us with any personal data.

If you are a parent of a child under any applicable age limit and find that your child has submitted personal data to NT K+D AG, please contact us using the 'Contact' form on our website, and you can exercise your rights as described in Section 3 of this policy, 'Your rights and settings: We let you select and control'.

If we learn that we have collected personal information from a child, we will take reasonable steps to delete the personal information.

12. Changes to this privacy policy

We may make changes to this policy from time to time.

If we make significant changes to this policy, we will expressly inform you of this in a form that is appropriate under the given circumstances, e.g. by displaying a prominent message or by sending you an email. We may notify you in advance.

Therefore, please ensure that you read such communications carefully.

If you would like to find out more about this policy and the use of your personal data by NT K+D AG, please contact us.

13. How to contact us

Thank you for reading our policy. If you have any questions about this policy, please contact us using the 'Contact' form on our website, or by sending an e-mail to privacy@ntkd.com, or by writing to us at the following address:

NT K+D AG
Fabrikweg 10
8634 Hombrechtikon
Schweiz

NT K+D AG is the data controller for the personal data processed in accordance with this policy.

NT K+D AG –
Your partner for seals and plastic parts
with applications all around the world.

Certified in accordance with ISO 9001

NT
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